

# Motor Insurance

## Insurance Product Information Document (IPID)

Company: Southern Rock Insurance Company Ltd  
Registered: Gibraltar Reg No: 93137

Product: Third Party Only

Please review your statement of insurance which confirms the responses you gave to questions asked when taking out cover. Complete information about your insurance cover is shown on your certificate of motor insurance and policy schedule. The policy summary gives details of the significant or unusual exclusions or limitations, the policy booklet gives all terms and conditions, both of which are made available to you.

### What is this type of insurance?

This is a consumer contract providing an insurance policy for third party cover on your private car. This policy satisfies the requirements of the Road Traffic Act.



### What is insured?

**When the car insured under this motor insurance policy is involved in an accident or incident of fire, theft or attempted theft we will provide the following cover:**

#### Cover For You

- ✓ NHS Emergency medical treatment
- ✓ European Union Compulsory Insurance

#### Cover to Other people

- ✓ Property damage and injury to other people arising from an accident
- ✓ Property damage and injury to other people arising from an accident when your car is used in any country which is a member of the European Union



### What is not insured?

- ✗ The first part of any claim that you have agreed to pay (the Excess).
- ✗ Loss or damage to your car.
- ✗ Theft of your car.
- ✗ Loss or damage to your car which happened outside the Period of Insurance shown on your Certificate of Motor Insurance.
- ✗ No cover is in place for driving any car other than the one this policy covers, which is shown on your Certificate.
- ✗ Any loss, damage or injury caused by a person who is not named as a driver on the Certificate.
- ✗ Any loss, damage or injury caused by a person who does not hold a valid driving licence or has been disqualified from driving.
- ✗ Any loss, damage or injury caused by a person who is driving whilst under the influence of drink or drugs.
- ✗ Deliberate use of the car to cause damage to other vehicles or property, or injury.
- ✗ Any loss, damage or injury caused if your car is being used for something that is not allowed. This will be clearly shown on your Certificate of Motor Insurance under Exclusions.
- ✗ Courtesy car.
- ✗ Fraudulent or exaggerated claims.
- ✗ Any loss, damage or injury caused if your car is in poor condition and not fit to be on the road (roadworthy).
- ✗ Loss or Theft of Keys.
- ✗ Loss of use of Your Car (including the cost of hiring another vehicle).
- ✗ Any storage charges unless You tell Us about them and We agree in writing to pay for them.



## Are there any restrictions on cover?

- ! If your car causes damage to property during an accident, we will provide cover up to £20,000,000 for the property, and up to £5,000,000 for legal costs and expenses.
- ! We will only provide cover for legal fees and expenses if you have asked us to and we have agreed to in writing.
- ! European Union Compulsory Insurance only applies for the purpose of Social, Domestic and Pleasure.



## Where am I covered?

- ✓ Your policy applies in the United Kingdom (England, Scotland, Wales and Northern Ireland) and the Isle of Man.
- ✓ You are also given the minimum cover needed to use your car within the European Union.
- ✓ European Union Compulsory Insurance only applies for the purpose of Social, Domestic and Pleasure.



## What are my obligations?

- You must make sure that you have paid for your insurance policy.
- You must take care of your car, making sure that it is kept in a safe and roadworthy condition.
- You must let us know if there are any changes to your personal details or changes to your car.
- You must tell us about any accident or incident involving your car within 24 hours, even if you don't want to make a claim.
- You must answer all questions honestly, accurately, and to the best of your knowledge when; taking out cover; or when telling us about an accident; letting us know about changes; or any other reason that would require contact.
- Windscreen and glass cover claims must be made within 30 days of the incident.



## When and how do I pay?

You must pay for your insurance cover when you take out the policy, even if the policy is not due to start immediately. Payment can be made in full by debit or credit card. You can also pay by monthly instalments. If you do choose this monthly option, you will need to pay a deposit by debit or credit card. You will then need to set up a direct debit to pay the rest of the premium by monthly instalments. Payments can be made online or via telephone to your Broker.



## When does the cover start and end?

The duration of your policy is 12 months. You are covered for the Period of Insurance that is shown on your current Policy Schedule and Certificate of Motor Insurance.



## How do I cancel the contract?

If you wish to cancel your Policy, you must contact your Broker via email, telephone, or in writing. If you cancel your Policy, you will be charged for the days from the start of the Policy to the date it is cancelled. You may be charged additional fees by the Broker for arranging your insurance Policy. You may also be charged a cancellation fee by the Broker; contact your Broker for information. If you have made a claim or a claim is made against you, you will not be entitled to a refund.